

CUSTOMER SUCCESS STORIES

How Humanity Helps the 15th Airlift Squadron Improve Efficiency and Increase Transparency

The 15 Airlift Squadron supports the U.S. Air Force in its missions the world over. It operates out of Charleston Air Force Base in South Carolina, as part of the 437th Airlift Wing.

The primary mission of the “Global Eagles” is to provide air refueling, combat-ready C-17 aircrews for strategic airlift missions around the globe. The squadron also works on emergency nuclear airlift, Presidential support, and humanitarian relief efforts.¹

Given the complex nature of the 15th Airlift Squadron’s tasks, its management has to make sure everything runs smoothly.

One of the main challenges the team faced was combining multiple schedules into a single location while making sure everyone in the squadron had timely access to the upcoming tasks and missions. This meant there was no room for mistake and so a whiteboard would no longer do it.



A Modern and Efficient Way to Relay Scheduling Information to the Flyers

Once Capt. Ashley Vetek, 15th AS director of staff, and her team realized they had to move away from their old means of scheduling flights and informing flyers about the training requirements, they started looking into mobile apps that were efficient and could relay important information fast.

¹ For the full scope of tasks and responsibilities of the 15th Airlift Squadron, visit: <https://www.jbcharleston.jb.mil/About-Us/Fact-Sheets/Article/233024/15th-airlift-squadron/>

After many solutions failed to meet the dynamic nature of airlift scheduling needs, Capt. Vetek turned to the Humanity platform to step up the way her team works. Her goal was to enhance communication, provide transparency for aircrew, and improve efficiency for everyone. ²

How Humanity App Helps the Squadron Optimize Their Scheduling

The Humanity app has helped the 15th Airlift Squadron quickly get past the complexities of scheduling and made the entire team better connected.

It saved time to flyers and schedule makers, eliminating the need to call the home base, find the scheduler, and have them manually double check the flying schedule while navigating through the entire list of flyers in the squadron.

Since the app is fully customizable, you can simply choose which information to provide and which to withhold to make sure your security isn't jeopardized. The squadron management met with operational security experts in the base and agreed on which information could be shared and which couldn't.

But it's not only the 15th AS that saw the benefits of the automated employee scheduling software. After seeing the ease and efficiency with which the crew of the 15th AS now manage their operational tasks, both the 14th and the 16th Airlift Squadrons plan to start using it as well.

Enterprise Employee Scheduling Software That Works Across Industries



Optimize and automate all your staff scheduling and workforce management needs.



Manage multiple locations and departments, and communicate with your team from anywhere.



Easily create custom reports for all your most important staff management data.

² For the original article, visit:
<https://www.amc.af.mil/News/Features/Display/Article/1705493/determination-for-innovation-how-the-437th-aw-is-innovating-for-the-air-force/>